

Article Overview

Huawei core switches generally come with a standard 12-month warranty, with some models eligible for extended coverage up to 36 months.

Standard Warranty Coverage

Huawei enterprise hardware products, including core switches, are typically covered by a one-year (12 months) warranty from the warranty start date, which ensures the hardware is free from defects in materials and workmanship under normal use . Certain IT-specific or high-end switch models may have extended warranties up to three years (36 months) . The warranty is non-transferable and applies only to the original end-user customer in the country or region of purchase .

Warranty Start Date

The warranty period begins on the earlier of:

- o 90 days after the product shipment from Huawei, or
- o The date Huawei receives a service request for the product . For distribution products, the start date may be 180 days after shipment if shipped on or after August 1, 2023 .

Extended and Special Warranty Options

- o 3-Year RS Care Warranty: Some switches are eligible for a three-year warranty with enhanced support, including remote technical assistance .
- o Limited Lifetime Warranty: Certain enterprise switches may have a defined "limited lifetime" warranty, typically 10 years from purchase or 5 years from the End of Marketing date, whichever comes first .
- o Hi-Care vs. Co-Care: Active coverage may be provided directly by Huawei (Hi-Care) or through certified partners (Co-Care), depending on the service agreement .

Warranty Services

Huawei warranties cover:

- o Hardware repair or replacement using new or equivalent parts .
- o Software media defects for 90 days from the start date .
- o Onsite support may be provided depending on the service level and location .

Checking Warranty Status

Huawei Core Switch Warranty Period

To verify warranty coverage for a specific core switch:

- o Locate the serial number on the device label or via the Web GUI/CLI .
- o Use the Huawei Maintenance Information Inquiry portal to confirm registration, coverage period, and support eligibility . Maintaining an updated inventory of serial numbers and warranty status is recommended to ensure uninterrupted support and plan hardware lifecycle management effectively .

Huawei Technologies Co.,Ltd.(“Huawei”) Limited Product Warranty This Limited Product Warranty covers the "Covered Products"

Huawei_WEU_Enterprise_Product_Warranty_List_V4.0_updated_20191212 - Free download as PDF File (.pdf), Text

Free warranty check for all Huawei models. If you don't know if your Huawei is still under a warranty? Find out if your Huawei is an

Huawei Ethernet Switches Turbocharge your enterprise network with high-performance, high-availability for resilient services and

Hardware Warranty Provisions Huawei Device Co., Ltd. (hereinafter referred to as “Huawei” or “we”) is committed to providing its

Learn about Huawei's technical support warranty policy for enterprise products, including terms and conditions,

As an official Huawei Value Added Partner, the quality and longevity of your systems are of the utmost importance to us. That is why,

Where the Replacement Product is an optimizer or SmartLogger or SmartACU or SmartPID or SmartDongle or safety box or Smart

Huawei provides customers with a warranty service, which is a maintenance guarantee or quality assurance (QA)

Smart PV Warranty Services provides Warranty Services about HUAWEI FusionSolar Utility?C&I?Residential and

Data Center Switches CloudEngine Data Center Switches -- Ethernet switches widely used in diverse applications and in different

Huawei Core Switch Warranty Period

Group D. Products with Limited Lifetime Warranty Period: "Limited Lifetime" means a Warranty Period as long as the

For LUNA2000-7/14/21-S1, Huawei warrants that the product retains sixty percent (60%) of Usable Energy for: either warranty period

C, Huawei warrants any expansion, repaired or replaced products/parts for ninety (90) days from shipment, or the remaining of the

We're sorry but web site doesn't work properly without JavaScript enabled. Please enable it to continue.

Claiming under this Limited Product Warranty is conditional upon such information being provided.

Web: <https://morwarreconst.co.za>

